

Governance

For any enquiries regarding CSR and sustainability, please contact planet@monsoon.co.uk.

Animal Welfare

As a business, we operate a strict zero-tolerance policy towards abuse and maltreatment of animals in our supply chain. We don't use real fur and have eradicated the use of mohair in our products. In fact, the only animal-derived materials we use are by-products of the food industry. We take special care to ensure any luxury yarns are sourced from producers who uphold high standards in animal husbandry. No animal testing is permitted in the development or manufacture of our cosmetics or fragrances.

Energy & Carbon Emissions

With over 1,000 stores, lowering energy use and carbon emissions are both key areas for the business. We've already achieved significant savings through a 'Green Action Programme' and by integrating more energy-efficient fittings into our stores. For 2019-2020, we have set ourselves the challenging target of a further 10% reduction in the UK. We also have stretching targets to reduce our use of air freight.

Waste & Recycling

We're constantly looking for ways to reduce waste and increase recycling across the business. Our recent initiatives have included rainwater harvesting and expanding the use of recycling facilities in our Head Office, as well as removing any unnecessary packaging from our products, and using FSC-certified paper and biodegradable materials wherever possible.

Restricted Substance List

[Monsoon Accessorize Restricted Substance List](#)

Monsoon and Accessorize make every effort to ensure the products we sell are safe for our customers. To ensure this, we have a restricted substances list that meets EU and US requirements to eliminate harmful chemicals in our products. We share this list with all our direct suppliers and in turn, ask them to distribute it to their suppliers, to ensure that not only are our products safe, but the workers who make our products are also not exposed to dangerous chemicals.

Water Usage Reduction: Monsoon Accessorize will work in partnership with appropriate agencies and adjoining landlords to protect and conserve water supplies and resources by:

- minimising use of mains water and minimising leakage levels by maintaining and upgrading water supply infrastructure
- minimising the amount of energy consumed in water supply
- promoting the use of rainwater harvesting and using dual potable and grey water recycling systems, where they are energy and cost-effective
- ensuring the water supplied will not give rise to likely significant adverse effects to the environment

Stores, Distribution Centre and Head Office. Water, Gas and Electricity usage:

CORPORATE RESPONSIBILITY DATA

ENVIRONMENTAL DATA		2017	2018
Head Office			
Water	<i>m3</i>	3,252	4,244
Gas	<i>Kwh</i>	1,244,344	1,027,828
Electricity	<i>Kwh</i>	3,857,276	3,550,751
Paper	<i>Units</i>	3,355	3,755
Distribution Centre			

Water	<i>m3</i>	4,063	2,095
Gas	<i>Kwh</i>	385,759	406,712
Electricity	<i>Kwh</i>	1,953,730	1,869,018
Paper	<i>Units</i>	3,910	4,400

Stores

Water	<i>m3</i>	15,900	17,876
Gas	<i>Kwh</i>	35,887	5,375
Electricity	<i>Kwh</i>	20,568,170	17,777,563
Paper	<i>Units</i>	5,948	6,645

ADDITIONAL DISCLOSURE'S

Brand packaging	<i>Tonnes</i>	305	259
Freight			
Inks/dyes	<i>Units</i>	370	340
Car fuel	<i>Average g/km</i>	113.5	110
Green energy used	<i>%</i>		19.3
Recycled Waste	<i>%</i>	43.73	56.66

COMMUNITY DATA

Donated costs & services	<i>£</i>	30,774	39,958.53
No. of hours volunteering during working hours		1,140	1,630
No. of volunteers		114	163
No. of donated boxes of waste stock donated to charity		2823	3219
No. of UK charities supported		19	19

Plastic Reduction Strategy

The Importance of Plastic Reduction:

Packaging waste in the UK is a major cause for concern which only continues to grow. There are 500 times more pieces of microplastic in the sea than there are stars in our galaxy and by 2050, it is estimated there will be more plastic than fish in our oceans. Monsoon Accessorize takes this very seriously and we've made it our responsibility to ensure we're part of the solution. As a business, we have put strategies in place to help fight against climate change and harmful environmental practices.

Our Commitment:

Credibility – Our aim is to be as free from single-use plastic and unrecyclable packaging by 2020.

Collaboration – We are working with our product suppliers to remove as much as packaging as possible, across all materials including plastic and cardboard by spring/summer 2019.

Conscience – We have set an objective for all our employees to review our business end-to-end and consider how to reduce and remove as much plastic as possible by 2023.

In regard to the progress of achieving the aims of our plastic reduction strategy, we have since eradicated carrier bags in all branches, replaced hangers to a more sustainable source and reduced our in-store carding to FSC-certified carding.

Waste

We actively strive to close the loop on our waste management by donating production samples, as well as unsold and defected stock to the Monsoon Accessorize Trust. The Trust also hosts samples sale to generate further funds for our sustainable development projects. Where stock is not sold through the trust, this is then further donated to [Newlife](#), ensuring all our clothes and product waste does not go to

landfill.

Through our [Clothes for Life](#) initiative, we encourage our customers to return their unwanted clothes to store for us to donate and recycle. During 2017-2018, we had over 100,000 customers return their unwanted clothes into our branches, and donated over 2,823 boxes to the registered charity [Newlife](#).